



DOMAINE DU CHÂTEAU DE MESSEY

## Booking conditions

1. Cancellation: all cancellations must be made in writing and by telephone. 45 days before the beginning of the planned stay: the deposit of 25% of the total amount of the rental will not be refunded. 15 days before the beginning of the planned stay: 75% of the total amount is due. After this date or in case of a no-show: the totality is due to us and we reserve the right to rent the castle again. Please inform us in case of late or delayed arrival. In the event of a shortened stay, the price corresponding to the cost of the accommodation initially planned must be paid in full. Extension: the guest, having concluded a reservation contract for a fixed period, will be able to extend his stay only if our availabilities allow it and according to our agreement.
2. Number of persons: the contract has been drawn up for a specific number of persons, if the number exceeds that stipulated, 100€ per person/day will be charged in addition. On the other hand, if for a meal or a reception, external guests are present, an extra 3€/pers. will be charged to cover the additional costs of wear and cleaning.
3. Arrival time: from 16h & departure time before 11h. In some cases, these times can be modified for a fee.
4. Inventory of fixtures and fittings: the tenant must respect the peaceful nature of the premises and use them in accordance with their intended purpose. Any deterioration of equipment, linen, furniture or objects will be charged. He undertakes to return the rented property in good condition and clean. The final cleaning is at our expense but the dishes, furniture etc. must be clean and tidy as on arrival. The castle staff can do this for you at the rate of 20€/hour. Non-degradable confetti (plastic) is not allowed in the garden.
- 5 Wines: being a wine estate, guests are requested to buy their own wine at the property. A corkage fee of 5€ per bottle will be charged for other wines.
6. Decree N°2006-1386: in compliance with this decree, it is forbidden to smoke in the communal areas. The entire establishment, including the rooms, is therefore non-smoking.
7. Security: being in free management, any accident, theft, fire damage or breakage during your stay depends on your civil responsibility. Please check that your insurance covers the risks of such events, an additional insurance may be necessary. We recommend that you lock the entrance doors in the evening and every time when you leave the castle, even for the swimming pool.
8. Swimming pool: the swimming pool is reserved for the guests of the château and is forbidden to unaccompanied children under 12 years of age. The opening hours are from 9am to 12pm & from 3pm to 6pm. The maximum depth is 1m55, dives are dangerous. The wet ground can be slippery. We decline all responsibility in case of accident. Do not use the room towels, pool towels are available on site.

Please tidy up the pool area before leaving the premises (towels, armchairs) and make sure that the 2 access doors are always well closed in your absence.

9. Sports room: the equipment in this sports room is not suitable for children. Children under 14 years old are not allowed. Open: from 7am to 10am & from 2pm to 5pm. We thank you to respect this equipment and to use it according to the recommendations required by the manufacturer. You are solely responsible in case of breakage. Obligation to wear indoor sports clothing and shoes, clean and exclusive for any other use. For hygienic reasons, you are requested to bring an individual towel to place on the equipment and on the floor mats. For everyone's comfort, we provide you with products to allow everyone to clean the cardio or weight training equipment after use. Liability: we decline all responsibility for injuries related to false movements or misuse of the equipment, as well as injuries related to a state of health incompatible with the use of these sports equipment or the practice of sports in general (example: cardiovascular problems, cervico-dorsal, etc.).

10. Animals: dogs, cats and other animals are accepted under conditions.

11. Internet: as the château is located in the "white zone", only satellite connection is available. This is a unique opportunity to "disconnect" for a few days. If this is not possible, we ask you to limit its use to e-mails only.